

NOTICE OF REHABILITATION TO CHARTERED ENROLLEES AND PROVIDERS

On October 19, 2012, William P. White, Commissioner of Insurance, Securities and Banking for the District of Columbia, petitioned the Superior Court of the District for an Order of Rehabilitation of DC Chartered Health Plan, Inc. (“Chartered”). The Order appoints the Commissioner as Rehabilitator with full control over the assets of Chartered and full authority to administer Chartered’s business.

The Commissioner, as Rehabilitator, is retaining the management and the employees of Chartered and has ordered the continuation of Chartered’s business under its Medicaid contract with the District of Columbia. This means that:

- **CHARTERED’S MANAGEMENT AND EMPLOYEES CONTINUE TO BE EMPLOYED AND WILL CONDUCT CHARTERED’S DAY TO DAY BUSINESS.**
- **CHARTERED MEDICAID ENROLLEES WILL CONTINUE TO RECEIVE SERVICES WITHOUT INTERRUPTION. ENROLLEES DO NOT NEED TO DO ANYTHING DIFFERENT TO RECEIVE SERVICES. COVERAGE CONTINUES AS BEFORE.**
- **PROVIDERS WILL CONTINUE TO BE PAID FOR SERVICES DELIVERED TO ENROLLEES UNDER THE PROVIDER AGREEMENTS CURRENTLY IN PLACE. PROVIDERS DO NOT NEED TO DO ANYTHING TO RECEIVE PAYMENT OTHER THAN COMPLY WITH CURRENT PAYMENT REQUIREMENTS/AGREEMENTS.**
- **VENDORS WILL CONTINUE TO BE PAID FOR SERVICES PROVIDED TO CHARTERED.**

By [following this link](#), you can view Frequently Asked Questions for additional information about Chartered’s Rehabilitation. In addition, copies of the petition and order of rehabilitation and this notice are available on Chartered’s website at <http://www.chartered-health.com> and on the Department of Insurance, Securities and Banking website [at this link](#).

If you have any additional questions, please call (202) 408-4720 or toll free 1-(800) 408-7511.